Posten Norden

Interim Report January-June 2010

- Net sales totalled SEK 21,149m (22,775)
- Operating earnings totalled SEK 793m (690)
- Earnings before tax totalled SEK 796m (894)
- Excluding participations in the earnings of De Post-La Poste which was sold in July 2009, net earnings totalled SEK 607m (456)
- Reported net earnings totalled SEK 607m (708)





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Financial calendar

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Every care has been taken in the translation of this interim report. In the event of discrepancies, however, the Swedish original will supersede the English translation.

Posten Norden's mission

■ Posten Norden connects people and businesses reliably, efficiently and on time.

Posten Norden's vision

- Posten Norden delivers world-class communication and logistics solutions to satisfied customers.
- Posten Norden develops strong, profitable international logistics and information logistics operations through ownership, partnership and collaboration.
- Posten Norden is an attractive, stimulating workplace with committed, motivated employees.
- Posten Norden is an environmentally correct choice for its customers.

Improved operating earnings achieved through long-term cost adjustments

The group was formally established on 24 June 2009 and consolidated as of 1 July 2009. Information for calendar year 2009 and quarterly data prior to July 2009 are pro forma.

- Net sales totalled SEK 21,149m (22,775)
- Operating earnings totalled SEK 793m (690)
- Earnings before tax totalled SEK 796m (894)
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- Reported net earnings totalled SEK 607m (708)

Key ratios

		Pr	o forma						
SEKm, unless otherwise specified	Jan-Jun 2010	Jan-Jun 2009	Cha	nge	Apr-Jun 2010	Apr-Jun 2009	Chai	nge	Jan-Dec 2009
Net sales	21,149 ¹⁾	22,775	-1,626	-7% ¹⁾	10,2312)	10,996	-765	-7%2)	44,633
Operating earnings	793	690	103	15%	261	89	172	n/a	284
Operating margin, %	3.7	3.0	0.7		2.5	0.8	1.7		0.6
Earnings before tax	796	894	-98	-11%	254	195	59	30%	2,4393)
Net earnings	607	708	-101	-14%	185	177	8	5%	2,4143)
Cash flow from operating activities	941				808				
ROE, %, rolling 12-month period	19	16	3		19	16	3		20
Equity-assets ratio, % at end of									
period	43	42	1		43	42	1		45
Average number of employees	43,934	47,959	-4,025		43,286	47,685	-4,399		47,625

¹⁾ Net sales decreased 2% excluding structural and currency changes

Message from the CEO

Postal markets throughout the world are undergoing sharp volume contractions due to substitution and the effects of the economic downturn. This means that costs must be adjusted to the new volume levels so that profitability can be maintained and the universal service obligations can be fulfilled.

Posten Norden's operating earnings increased 15 per cent during the first six months of 2010, due primarily to long-term efforts made in recent years to adjust capacity and costs to lower volumes and to synergy effects of the merger. Net sales, excluding structural and currency changes, fell by 2 per cent during the same period.

Measures taken on the cost side had a tangible impact on group earnings during the period. This is illustrated not least by the improvement in business area Mail Denmark's operating earnings. The Danish market, however, shows continued sharp letter volume contractions of over 10 per cent, and an equivalent degree of cost cuts can henceforth not be expected.

In Sweden the economic recovery had a positive impact on letter volumes, but we are aware that sharp volume

contractions will characterise the market going forward. Capacity adjustments in business area Mail Sweden, which had a positive impact on earnings as early as the first six months of 2009, will continue.

Demand for business area Logistics's services increased despite continued intense competition, and the business area reported increased earnings, excluding structural and currency changes, in the second quarter of 2010. The trend for Informationlogistics is also positive, though the business area has some way to go before it attains a positive result.

Our efforts to create the Nordic region's best communication and logistics company are underway. We are capitalising on the synergy effects of the merger according to plan, and we are continuously identifying new cost-saving opportunities. Posten Norden is well-equipped to meet our customers' needs, and I am confident about the group's continued progress.

Lars G Nordström

²⁾ Net sales decreased 2% excluding structural and currency changes

³ Includes capital gain of SEK 2,002m on the sale of Post Danmark A/S's share of Belgian Post De Post-La Poste in July 2009.

Net sales and earnings

Jan-Jun (2009 pro forma)

Net sales

Operating earnings

SEKm	2010	2009	Change	Change excl. structural and currency changes	2010	2009	Change	Change excl. structural and currency changes
Mail Denmark	5,730	6,934	-17%	-8%	448	380	18%	31%
Mail Sweden	7,774	7,971	-2%	-2%	419	488	-14%	-14%
Informationlogistics	1,782	1,990	-10%	2%	-21	-79	73%	79%
Logistics	6,150	6,383	-4%	0%	-22	-103	79%	75%
Other and eliminations	-287	-503			-31	4		
Posten Norden Group	21,149	22,775	-7%	-2%	793	690	15%	19%

Apr-Jun (2009 pro forma)

Net sales

Operating earnings

SEKm	2010	2009	Change	Change excl. structural and currency changes	2010	2009	Change	Change excl. structural and currency changes
Mail Denmark	2,696	3,379	-20%	-10%	171	113	51%	64%
Mail Sweden	3,796	3,868	-2%	-2%	119	192	-38%	-38%
Informationlogistics	874	951	-8%	5%	-10	-77	87%	87%
Logistics	3,002	3,076	-2%	1%	-20	-109	82%	73%
Other and eliminations	-137	-278			1	-30		
Posten Norden Group	10,231	10,996	-7%	-2%	261	89	193%	198%

Change in net sales over previous year

	Jan-Jun		Apr-	Jun
	SEKm	%	SEKm	%
2009 pro forma	22,775		10,996	
Structural changes	-169	-1% 1)	-82	-1%1)
Currency changes, translation of foreign net sales	-951	-4% ²⁾	-496	-4%2)
Price and volume changes	-506	-2%	-187	-2%
2010	21,149		10,231	

¹⁾ Change is attributable to business area Informationlogistics's divestment of the

January-June (2009 pro forma)

Net sales, excluding structural and currency changes, fell by 2%. The effect of electronic substitution on letter volumes is greatest in Denmark, where the economy has not yet fully recovered. In Sweden, both letter and direct mail volumes have been positively impacted by the incipient economic recovery. All in all, however, volumes for the first half-year were lower than during the corresponding period last year. Informationlogistics succeeded in winning new customer contracts which contributed to a rise in net sales, excluding structural and currency changes, despite price pressure and substitution. Demand for Logistics services continued to recover, which in combination with a market characterised by overcapacity and price pressure led to stable earnings, excluding structural and currency changes.

The improved operating earnings are attributable primarily to the adjustment of costs to lower volumes and to the effects of the ongoing action programmes. The previously identified synergy effects of approximately SEK 1 billion were realised according to plan, including the unification of the SAP system in Denmark. The fact that Mail Sweden's operating earnings nevertheless decreased is a result of the high costs incurred during the period, particulary during the second quarter, in association with early retirement pensions and the implementation of cost-saving projects. The average number of employees was approximately 4,000 less than last year, attributable primarily to Mail Denmark and Mail Sweden. Group operating costs fell by 3%, excluding structural and currency changes.

Net financial items totalled SEK 3m (204). The year-onyear difference is due mainly to the divestiture of Post Danmark A/S's shareholdings in the Belgian Post, De Post-La Poste, during the third quarter of 2009. Net financial items, excluding participations in associated companies and joint ventures, totalled SEK 3m (-48). The year-on-year improvement is primarily due to increased liquidity and the amortisation of interest-bearing liabilities following the receipt of SEK 4,044m in proceeds from the sale of Post Danmark's shareholdings in the Belgian Post, De Post-La Poste.

Net earnings totalled SEK 607m (708). Tax totalled SEK -189m (-186).

Return on equity (rolling 12-month) totalled 19 (16)%.

The currency change is primarily attributable to the weakening of the Danish krone against

April-June (2009 pro forma)

The second quarter is normally a seasonally weaker quarter.

Net sales, excluding structural and currency changes, fell by 2%. The negative trend for Mail Denmark intensified during the quarter. This is explained in part by the revenue generated by voting card and special pension mailings in April-June 2009. Volumes for Mail Sweden recovered during the second quarter. Logistics's earnings increased despite the negative impact of the transport strike in Norway.

The group reported increased operating earnings for the period. The improvement is attributable primarily to action programme implementation according to plan. Logistics's operating earnings were also positively impacted by VAT reimbursement following the amended interpretation of Norwegian VAT regulations.

Net financial items totalled SEK -7m (106). The explanation for this result is the same as for the interim period above. Net earnings totalled SEK 185m (177). Tax totalled SEK -69m (-18).

Financial position

Group equity totalled SEK 11,772m as of 30 June 2010, down SEK 1,586m from 31 December 2009. The result was impacted by the dividend of SEK 1,440m distributed in April 2010. Currency changes produced a translation effect of SEK-731m, primarily in terms of DKK, EUR and NOK. The equity/assets ratio totalled 43%, as compared to 45% as of 31 December 2009.

Net financial position totalled SEK 3,844m, down SEK 698m from 31 December 2009. Excluding pensions, the net financial position totalled SEK 2,220m, a decrease of SEK 1,013m from 31 December 2009. The change is primarily attributable to a reduction in cash and cash equivalents following the dividend of SEK 1,440m distributed. Contributions totalling SEK 155m (0) were received from Posten's Pension Fund.

Consolidated statement of net financial position

Pro forma

	-		_
Net financial position, SEKm	2010 30 Jun	2009 30 Jun	2009 31 Dec
Financial investments	148	132	149
Long-term receivables	16	24	14
Short-term investments		71	1
Cash and cash equivalents	3,790	1,774	4,852
Total financial assets	3,954	2,001	5,016
Long-term interest-bearing liabilities	872	1,956	1,193
Current interest-bearing liabilities	882	323	610
Total financial liabilities	1,754	2,279	1,803
Net financial position excl. pensions Long-term receivables,	2,200	-278	3,213
pension-related assets Pension provisions, pension-related liabilities	3,225 1,581	2,598 1,407	2,994 1,665
Net financial position incl. pensions	3,844	913	4,542

Cash flow

January-June

Cash flows from operating activities totalled SEK 941m, of which changes in working capital totalled SEK -550m. The working capital result is attributable primarily to pension payments of SEK -683m and to a reduction in accounts payable of SEK -102m. A reduction in accounts receivable of SEK 359m and a contribution from Posten's Pension Fund of SEK 155m had a positive impact on working capital cash flows.

Cash flows from investment activities totalled SEK -465m, SEK -425m of which is attributable to tangible fixed assets and SEK -97m to intangible fixed assets. The tangible investments were made primarily in vehicles and the intangible investments primarily in the integration of a joint business system.

Cash flows from financing activities totalled SEK -1,498m. Dividends of SEK 1,440m and SEK 3m were distributed to parent company shareholders and to minority shareholders, respectively, in 2010. Cash and cash equivalents totalled SEK 3,790m at the end of the period, down SEK 1,062m from 31 December 2009, SEK -40m of which is attributable to exchange rate differences.

April-June

Cash flows from operating activities totalled SEK 808m, of which changes in working capital totalled SEK 160m. The working capital result is attributable primarily to an increase in accounts payable of SEK 132m, a reduction in accounts payable of SEK 390m and pension payments of SEK -341m. Contributions of SEK 155m were received from Posten's Pension Fund.

Cash flows from investment activities totalled SEK -292m, SEK -280 of which is attributable to tangible fixed assets and SEK -27m to intangible fixed assets. The tangible investments were made primarily in vehicles and the intangible investments primarily in the integration of a joint business system.

Cash flows from financing activities totalled SEK -1,531m. Dividends of SEK 1,440m and SEK 3m were distributed to parent company shareholders and to minority shareholders, respectively, in 2010. Cash and cash equivalents totalled SEK 3,790m at the end of the period, down SEK 1,024m from 31 December 2009, SEK -9m of which is attributable to exchange rate differences.

Parent company

The parent company has run an extremely limited operation and has only one employee, the President/CEO. No net sales were reported for the period. Of the total incurred costs of SEK 10m, SEK 7m were attributable to personnel costs for the CEO. Financial items totalled SEK -45m, all of which is attributable to currency effects. Earnings before tax totalled SEK -55m. No cash and cash equivalents were reported and no investments in tangible fixed assets were made.

Risks and uncertainties for the group and the parent company

The risks, risk management and factors that may impact the operations of the parent company and the group are described in Posten Norden's 2009 Annual Report. Changes thereto are set forth below.

Swedish and Danish postal legislation will change in light of new EU regulations (the Postal Directive) which are aimed at breaking up remaining postal monopolies. In Sweden, the parliament has adopted a resolution that will come into effect on 1 September 2010. The new Swedish law also includes regulations that exceed those in the EU's Postal Directive, such as increased requirements for national operator pricing transparency and the retention of the price ceiling. At the same time, Posten Norden's main competitor – owned by the Norwegian Post – is not subject to these EU-specific regulations. Accordingly, Posten Norden deems that there is a risk of distorted competition and a risk that the owner's return requirements may not be attainable.

In late May 2010, a broad political majority in Denmark reached an agreement to guarantee universal postal services on a de-regulated postal market. Under the agreement, Post Danmark is commissioned to maintain distribution obligations during the period 2011-13. This

means that 6-day-per-week postal distribution will continue and that Post Danmark is obliged to transport letters weighing up to 2 kilos and parcels weighing up to 20 kilos. At the same time the remaining liberalisation of the Danish postal market will be implemented as of 31 December 2010; postal operators will require a licence, and a fund to finance the net costs of the universal postal service obligation will be established to which all postal operators shall contribute. There is also political consensus on facilitating the continuation of commercial operations by means of offering reductions within selected high-cost areas and by adjusting the letter pricing framework. The Government is expected to propose legislation in this area during autumn 2010.

Bring Citymail, owned by the Norwegian state-owned Posten Norge which holds a monopoly in its home market, sued Posten in the Swedish Market Court in February 2010. Bring Citymail claimed that Posten should terminate the discount it offers to customers with large pre-sorted mailings. The Competition Authority has previously tried the issue and dismissed the case in December 2009 based on lack of any grounds to further investigate the matter.

This semi-annual report provides a fair and accurate overview of the parent company's and group's operations, financial position and earnings, and describes significant risks and uncertainties faced by the parent company and companies within the group.

> Stockholm, 31 August 2010 Posten Norden AB (Publ)

> > Fritz H. Schur Chairman

Mats Abrahamsson Member of the Board

Ingrid Bonde Member of the Board

Gunnel Duveblad Member of the Board

Biarne Hansen Member of the Board

Torben Janholt Member of the Board

Anne Birgitte Lundholt Member of the Board

Richard Reinius Member of the Board

Lars Chemnitz Employee representative

Alf Mellström Employee representative

Kjell Strömbäck Employee representative

Lars G Nordström President and CEO

This report has not been audited.

Consolidated financial statements

Income statement

			Pro 1	forma			Pro forma	
		Jan-Jun	Jan-Jun		Apr-Jun	Apr-Jun		Jan-Dec
SEKm	Note	2010	2009	Change	2010	2009	Change	2009
	1, 2							
Net sales		21,149	22,775	-7%	10,231	10,996	-7%	44,633
Other operating income		170	129	32%	120	56	114%	249
Operating income	3	21,319	22,904	-7%	10,351	11,052	-6%	44,882
Personnel costs	4	-10,780	-11,695	-8%	-5,273	-5,808	-9%	-22,633
Transportation costs		-3,669	-3,659	0%	-1,787	-1,774	1%	-7,561
Other costs	5	-5,145	-5,850	-12%	-2,568	-2,866	-10%	-12,397
Depreciation and impairment of tangible and								
intangible fixed assets		-937	-1,004	-7%	-463	-504	-8%	-2,014
Operating costs		-20,531	-22,208	-8%	-10,091	-10,952	-8%	-44,605
Participations in the earnings of associated companies and joint ventures		5	-6		1	-11		7
OPERATING EARNINGS		793	690	15%	261	89	193%	284
Financial income		102	75	36%	45	27	67%	188
Financial costs		-99	-123	-20%	-52	-54	-4%	-251
Participations in the earnings of associated companies and joint ventures			252			133		2,218
			-	200/				
Net financial items		3	204	-99%	-7	106	-107%	2,155
Earnings before tax		796	894	-11%	254	195	30%	2,439
Tax		-189	-186	2%	-69	-18	283%	-25
NET EARNINGS		607	708	-14%	185	177	5%	2,414
Attributable to								
Parent company shareholders		606	709		185	177		2,421
Minority interests		1	-1					-7
Net earnings per share, SEK		0.30	0.35		0.09	0.09		1.21

Comprehensive income statement 1)

SEKm	Jan-Jun 2010	Apr-Jun 2010
Net earnings	607	185
Net translation differences 2)	-731	-177
COMPREHENSIVE EARNINGS	-124	8
Attributable to		
Parent company shareholders	-120	12
Minority interests	-4	-4
 See Accounting Principles for the group, Consolidated Farms are attributable to translation of the currency. 		

Balance sheet

			Pro forma	
SEKm	Note	30 Jun 2010	30 Jun 2009	31 Dec 2009
	1, 2			
ASSETS				
Goodwill		2,914	3,058	3,055
Other intangible fixed assets		1,722	2,087	1,962
Tangible fixed assets		8,345	9,400	9,173
Participations in associated companies and joint ventures		99	2,073	117
Financial investments		148	132	149
Long-term receivables	6	3,241	2,622	3,008
Deferred tax assets		164	143	168
Total fixed assets		16,633	19,515	17,632
Inventory		285	346	299
Tax assets		448	498	215
Accounts receivable		4,136	5,181	4,495
Prepaid expenses and accrued income		1,585	1,284	1,623
Other receivables		542	822	454
Short-term investments			71	1
Cash and cash equivalents		3,790	1,774	4,852
Total current assets		10,786	9,976	11,939
TOTAL ASSETS		27,419	29,491	29,571
EQUITY AND LIABILITIES				
EQUITY				
Capital stock		2,000	2,000	2,000
Contributed equity		9,954	9,898	9,898
Reserves		-1,069		-343
Retained earnings		878		1,712
Total equity attributable to parent company shareholders		11,763	11,898	13,267
Minority interests		9	415	91
TOTAL EQUITY		11,772	12,313	13,358
LIABILITIES				
Long-term interest-bearing liabilities		872	1,956	1,193
Other long-term liabilities		68	397	199
Pension provisions		1,581	1,407	1,665
Other provisions	7	1,877	1,746	1,919
Deferred tax liabilities		763	907	742
Total long-term liabilities		5,161	6,413	5,718
Current interest-bearing liabilities		882	323	610
Accounts payable		1,795	2,239	1,896
Tax liabilities		305	95	145
Other current liabilities		1,759	2,142	1,859
Accrued costs and prepaid income	8	5,238	5,479	5,274
Other provisions	7	507	487	711
Total current liabilities		10,486	10,765	10,495
TOTAL LIABILITIES		15,647	17,178	16,213
TOTAL EQUITY AND LIABILITIES		27,419	29,491	29,571
For information on the group's pledged and contingent liabilities, see Note.				

Cash flow statement 1)

SEKm	Jan-Jun 2010	Apr-Jun 2010
OPERATING ACTIVITIES		
Earnings before tax	796	254
Adjustments for non-cash items:		
Reversal of impairments and depreciation	937	463
Capital gain/loss on sale of fixed assets	11	5
Pension provisions	214	145
Other provisions	-220	-109
Other items not affecting liquidity	-10	-3
Tax paid	-237	-107
Cash flows from operating activities before changes in working capital	1,491	648
Cash flows from changes in working capital		
Increase(-)/decrease(+) in accounts receivable	359	390
Increase(+)/decrease(-) in accounts payable	-102	132
Pensions	-528	-186
Other provisions	-54	-25
Other changes in working capital	-225	-151
Changes in working capital	-550	160
Cash flows from operating activities	941	808
INVESTMENT ACTIVITIES		
Investments in intangible fixed assets	-97	-27
Investments in tangible fixed assets	-425	-280
Divestment of other fixed assets, etc.	38	12
Increase(+)/decrease(-) in financial receivables	19	3
Cash flows from investment activities	-465	-292
FINANCING ACTIVITIES		
Dividend	-1,443	-1,443
Changes in leasing liabilities	-57	-23
Redemption, minority Post Danmark A/S	-19	-15
Increase(+)/decrease(-) in other financial liabilities	21	-50
Cash flows from financing activities	-1,498	-1,531
CASH FLOWS FOR THE PERIOD	-1,022	-1,015
Cash and cash equivalents, beginning of the period	4,852	4,814
Differences in exchange rates in cash and cash equivalents	-40	-9
Cash and cash equivalents, end of the period	3,790	3,790
¹⁾ See Accounting Principles for the group, Consolidated Financial Statements.		

Changes in equity

Equity attributable to parent company shareholders

SEKm	Capital stock 1)	Contributed equity	Accum. translation difference	Retained earnings	Total	Minority interest	Total equity
Issue in kind	2,000	10,141			12,141		12,141
Result of issue		-243			-243	415	172
1 Jul 2009	2,000	9,898			11,898	415	12,313
Redemption of Post Danmark A/S shares						-317	-317
Earnings for the period				1,712	1,712	-6	1,706
Other total earnings for the period			-343		-343	-1	-344
Equity carried forward, 31 Dec 2009	2,000	9,898	-343	1,712	13,267	91	13,358
Equity brought forward, 1 Jan 2010	2,000	9,898	-343	1,712	13,267	91	13,358
Redemption of Post Danmark A/S shares		56			56	-75	-19
Dividend ²⁾				-1,440	-1,440	-3	-1,443
Earnings for the period				606	606	1	607
Other total earnings for the period			-726		-726	-5	-731
Equity carried forward, 30 June 2010	2,000	9,954	-1,069	878	11,763	9	11,772

Number of shares is 2,000,000,001: 1,524,905,971 ordinary shares and 475,094,030 series B shares

Notes

Pro forma information has not been prepared with the exception of Note, Reporting of Business Segments.

NOTE 1 Accounting principles

COMPLIANCE WITH LEGISLATION AND REGULATIONS

The consolidated financial statements were prepared in accordance with International Financial Reporting Standards (IFRS), issued by the International Accounting Standards Board (IASB), together with interpretation statements from the International Financial Reporting Interpretations Committee (IFRIC), to the extent that they have been approved by the European Commission for application within the European Union. The Swedish Annual Accounts Act and the Swedish Financial Reporting Board's rule RFR 1.3, Supplemental Financial Statements for Groups, were also applied.

CONSOLIDATED FINANCIAL STATEMENTS

The group's interim report is prepared in accordance with IAS 34, Interim Financial Reporting, and with the Annual Accounts Act. The same accounting principles and methods of calculation were used in this interim report as in the 2009 Annual Report.

Pro forma statements have been prepared in order to enable yearto-year comparisons. Pro forma information was prepared for the Income Statement and the Balance Sheet.

CHANGES IN ACCOUNTING PRINCIPLES

The following changes to IFRS and IAS are part of the accounting principles applied in the consolidated financial statements. Changes in principles and subsequent effect on the company's consolidated financial statements are as follows:

• IFRS 3, Business Combinations. Stipulates revised rules for determination of disclosed goodwill and that acquisition costs may not be capitalised; expands definition of 'business combination'; specifies that fair value of consideration shall be determined at acquisition date and that changes in liability related to contingent

- consideration occurring up to settlement shall be adjusted in other total results. The new rules also allow the choice between two methods of calculating the minority and specify that additional acquisitions shall be reported as equity transactions after a stipulated level of influence is achieved. The standard shall be applied from 1 January 2010. Application of the new IFRS 3 has not yet had any effect, as no acquisitions have been made.
- · IAS 24, Related Party Disclosures. Amendment stipulates that state-owned companies are not automatically considered to be related parties. To be applied from 1 January 2010. The company's disclosures to date concerning transactions with the government have been limited to reports of a non-commercial nature, meaning that related party transactions have involved specific mandates from the state and licences from authorities. The amendments to the standard have therefore not had any bearing on the company's related party disclosure.
- IAS 27, Consolidated and Separate Financial Statements, has been changed with respect to the way in which changes of ownership interest in subsidiaries, effects of goodwill, and profit and loss resulting from changes in ownership shall be reported. Changes of ownership in entities in which controlling influence is retained shall be reported as equity transactions. Profits and losses resulting from the cessation of controlling influence of an entity shall be reported in net profit; the remainder shall be re-valued. In addition, losses shall be allocated to non-controlling interest holdings even where this results in a negative share of equity. The changed standard has not to date affected reported acquisitions.
- Improvements to Standards
 - o Change to IFRS 8, Operating Segments. Total assets and liabilities shall be reported in the financial statements in the manner in which they are reported to company management for the man-

² A dividend of SEK 1,440m (SEK 0.72 per share) was distributed to the owners; Svensk Adressändring AB distributed a dividend of SEK 3m to minority shareholders.

- agement of operations. Information on assets and liabilities per business segment is reported as for the preceding year. Business segment reporting of assets and liabilities will be reviewed in conjunction with the review of the group's governing principles.
- o Change to IAS 1, Presentation of Financial Statements. Refers to a change of classification of current liabilities. The short- or longterm convertibility of an equity instrument shall not affect its classification. The change has not had any effect on the company's reporting.
- o Change to IAS 7, Statement of Cash Flows. Costs related to transactions resulting in book assets may be classified within investing activities. The change has not had any effect on the company's reporting.
- o Change to IAS 17, Leases. Classification of land and buildings shall allow for the fact that land has an unlimited economic life. The change has not had any effect on the company's reporting of concluded financial leasing contracts.
- Change to Appendix of IAS 18. A further example describing the difference between a selling entity and an entity that operates as agent or intermediary. The change has not affected the company's reporting.
- o Change of IAS 36, Impairment of Assets. Goodwill shall be allocated to cash-generating units in the manner in which these units and goodwill are reported to management, although not to exceed the operating unit level. The change has not affected the company's application of the standard.
- o Change to IAS 39, Financial Instruments: Recognition and Measurement. Reclassification of cash flow hedges shall be made in the income statement by application of hedge accounting and clarification of the valuation of embedded derivatives. The company's application of the standard has not been affected by the changes.
- o Change to IFRIC 9, Reassessment of Embedded Derivatives. Refers to clarification of the interpretation describing that the standard shall not be applied to acquisitions and participations in joint ventures. The clarification has not led to any change in the company's reporting.
- o Change to IFRIC 16, Hedges of a Net Investment in a Foreign Operation. Refers to the removal of the restriction to hold hedged instruments for operations that are themselves being hedged. The change has not affected the company's reporting.

NOTE 2 Estimates and assessments

In making these financial reports, the group management has made assessments, estimates and assumptions that affect the group's reported accounts. These estimates and assumptions are based on what is known at the time the financial reports are presented, as well as historical experience and assumptions that the group management considers reasonable under the current circumstances. The conclusions drawn by group management form the basis for the reported values in the accounts. Actual future values, estimates and assessments in future financial reports may differ from those in this report, due to changing environmental factors and new knowledge and experience.

The most significant estimates and assessments for Posten Norden have been made in the areas described below.

POSTAL OBLIGATION

Posten Norden's postal obligation is calculated for stamps which have been sold but not used. Assumptions used in calculating the postal obligation affect the size of the obligation. Assumptions are based on the number of stamps sold to but not used in Sweden and Denmark. Investigations are conducted in Sweden and Denmark to ensure that the assumptions are reasonable. The size of the obligation may be affected in cases where investigations show changes in the behaviour of the population or where a sample group is not representative of the population.

INTANGIBLE ASSETS

Assumptions are made about future conditions in order to calculate future cash flows that determine the recoverable value of goodwill, brand and customer relations. The recoverable value is compared with the reported value for these assets and forms the basis for possible impairment or reversals. The assumptions that affect the recoverable value most are future volume development, profit margin development, the discount rate and estimated useful life of the asset. If future environmental factors and circumstances change, these assumptions may be affected so that the reported values of intangible assets are changed.

PENSION COMMITMENTS

In the actuarial calculations of Posten Norden's pension commitments, a number of estimates are made in order to set reasonable assumptions. The most significant are the assumption of the discount rate, future expected return on assets under management, wage trends and inflation. Modifications of the assumptions due to changing environmental factors may influence Posten Norden's financial statements if the effects of the revised assumptions should fall outside the "corridor". Modified assumptions also affect the cost forecasts for the upcoming year. A change in the balance between the rate of return and the interest on debt of +/- 0.1 percentage point, other things being equal, impacts earnings by SEK 15m increased or decreased financial cost/income. A change in the discount rate of +/-0.1 percentage point, other things being equal, leads to an impact on earnings through increased or decreased amortisation of actuarial losses of SEK 30-40m. Changes in inflation or wage trends, individually and all other things being equal, of +/- 0.1 percentage point leads to an impact on earnings through increased or decreased amortisation of actuarial losses of SEK 20-25m.

PROVISIONS

In its conversion into a corporation in Sweden in 1994, Posten Norden assumed a contingent liability (special temporary provisions) such that certain categories of the workforce may choose to retire early, at the age of 60 or 63. The contingent liability is reported as a provision in the balance sheet and is calculated based on previous experience of the proportion of persons who have chosen to exercise their right to early retirement in accordance with these provisions. If the number of those who choose this option should change, the liability will change accordingly. A change of 5 percentage points to the number choosing this option causes an impact on earnings of SEK 15-20m.

TAXES

The capitalisation of tax loss carry-forwards has been assessed based on business plans and estimates of future taxable profits that can utilise tax loss carry-forwards. Estimates have been made of nondeductible costs and non-taxable income in accordance with current tax regulations. Furthermore, consideration has been taken of the next six years' financial results in order to evaluate the reported tax claim at the currently applicable tax rate. Changes to tax legislation in Sweden and other countries where Posten Norden operates and changes in interpretation and application of applicable legislation may influence the size of the reported tax assets and liabilities. Changed circumstances that impact the assumptions will also influence financial results for the year.

NOTE3 Reporting of business segments

Posten Norden's organisation into business areas is based on the manner in which Posten Norden is governed and activities are reported to management.

Market pricing applies to internal dealings between Posten Norden business areas. There is no latitude for making external purchases where the service in question is available internally. In Posten Norden's operational structure, though not in its legal structure, cost distribution of shared corporate functions is at cost price with full allocation of costs.

Mail Denmark is responsible for Posten Norden's messaging operations in Denmark. The business area is the leader in distribution solutions to, from and within Denmark. Its nationwide messaging services include distribution of letters, periodicals and direct mail as well as drop-off and collection of private parcels.

Mail Sweden is responsible for Posten Norden's messaging operations in Sweden. The business area is the leader in distribution solutions to, from and within Sweden. Its nationwide messaging services include distribution of letters, periodicals and direct mail as well as drop-off and collection of private parcels.

Informationlogistics is responsible for Posten Norden's information logistics operations. The business area develops, produces and delivers systems, services and products for efficient customer communication. The business area also includes labelling and identification solutions.

Logistics is responsible for Posten Norden's logistics operations. With its own capacity in Sweden, Norway, Denmark, Finland, Germany, Belgium and the Netherlands, the business area offers standard parcel, pallet and express services as well as in-night freight forwarding, third-party logistics and shipping.

Other and Eliminations includes the parent company, shared services and corporate functions; the Swedish Cashier Service; internal eliminations; effects of pension conversions in accordance with IAS 19, Employee Benefits; and financial leasing in accordance with IAS 17. Costs for shared services and corporate functions are charged to the business areas.

2010 JAN - JUN

SEKm	Mail Denmark	Mail Sweden	Information- logistics	Logistics	Other and eliminations	Posten Norden Group
Net sales, external	5,581	7,711	1,761	6,092	4	21,149
Net sales, internal	149	63	21	58	-291	
Total net sales	5,730	7,774	1,782	6,150	-287	21,149
Other operating income, external	-2	35	13	14	110	170
Other operating income, internal	956	324		629	-1,909	
Total operating income	6,684	8,133	1,795	6,793	-2,086	21,319
Personnel costs	-3,902	-4,139	-621	-1,602	-516	-10,780
Transportation costs	-348	-1,283	-58	-2,727	747	-3,669
Other costs	-1,764	-2,194	-987	-2,336	2,136	-5,145
Depreciations and impairments	-222	-98	-155	-150	-312	-937
Total operating costs	-6,236	-7,714	-1,821	-6,815	2,055	-20,531
Participations in the earnings of associated companies and joint ventures			5			5
OPERATING EARNINGS	448	419	-21	-22	-31	793
Net financial items						3
Earnings before tax						796
Tax						-189
Net earnings						607
Assets	10,818	7,097	3,260	6,216	28	27,419
Liabilities	5.278	,	ŕ	2.881	842	ŕ
	-,	4,912	1,734	,		15,647
Investments in fixed assets	257	19	93	47	106	522

note 3, cont'd.

2009 JAN - JUN PRO FORMA

SEKm	Mail Denmark	Mail Sweden	Information- logistics	Logistics	Other and eliminations	Posten Norden Group
Net sales, external	6,771	7,928	1,953	6,243	-120	22,775
Net sales, internal	163	43	37	140	-383	
Total net sales	6,934	7,971	1,990	6,383	-503	22,775
Other operating income, external	1	51	14	22	41	129
Other operating income, internal	758	316		643	-1,717	
Total operating income	7,693	8,338	2,004	7,048	-2,179	22,904
Personnel costs	-4,520	-4,180	-684	-1,750	-561	-11,695
Transportation costs	-410	-1,316	-61	-2,768	896	-3,659
Other costs	-2,117	-2,259	-1,162	-2,462	2,150	-5,850
Depreciations and impairments	-266	-95	-170	-171	-302	-1,004
Total operating costs	-7,313	-7,850	-2,077	-7,151	2,183	-22,208
Participations in the earnings of associated companies and joint ventures			-6			-6
OPERATING EARNINGS	380	488	-79	-103	4	690
Net financial items						204
Earnings before tax						894
Tax						-186
Net earnings						708

2010 APR-JUN

SEKm	Mail Denmark	Mail Sweden	Information- logistics	Logistics	Other and eliminations	Posten Norden Group
Net sales, external	2,624	3,766	864	2,975	2	10,231
Net sales, internal	72	30	10	27	-139	
Total net sales	2,696	3,796	874	3,002	-137	10,231
Other operating income, external	-2	22	6	8	86	120
Other operating income, internal	469	163		312	-944	
Total operating income	3,163	3,981	880	3,322	-995	10,351
Personnel costs	-1,863	-2,083	-310	-786	-231	-5,273
Transportation costs	-168	-625	-29	-1,329	364	-1,787
Other costs	-852	-1,105	-476	-1,152	1,017	-2,568
Depreciations and impairments	-109	-49	-76	-75	-154	-463
Total operating costs	-2,992	-3,862	-891	-3,342	996	-10,091
Participations in the earnings of associated companies and joint ventures			1			1
OPERATING EARNINGS	171	119	-10	-20	1	261
Net financial items						-7
Earnings before tax						254
Tax						-69
Net earnings						185
Assets	10,818	7,097	3,260	6,216	28	27,419
Liabilities	5,278	4,912	1,734	2,881	842	15,647
Investments in fixed assets	171	10	69	23	34	307

note 3, cont'd.

2009 APR – JUN PRO FORMA

SEKm	Mail Denmark	Mail Sweden	Information- logistics	Logistics	Other and eliminations	Posten Norden Group
Net sales, external	3,332	3,865	933	2,989	-123	10,996
Net sales, internal	47	3	18	87	-155	
Total net sales	3,379	3,868	951	3,076	-278	10,996
Other operating income, external	1	16	8	12	19	56
Other operating income, internal	310	153		282	-745	
Total operating income	3,690	4,037	959	3,370	-1,004	11,052
Personnel costs	-2,241	-2,060	-346	-864	-297	-5,808
Transportation costs	-192	-643	-28	-1, 349	438	-1,774
Other costs	-982	-1,094	-563	-1,181	954	-2,866
Depreciations and impairments	-162	-48	-88	-85	-121	-504
Total operating costs	-3,577	-3,845	-1,025	-3,479	974	-10,952
Participation in the earnings of associated companies and joint ventures			-11			-11
OPERATING EARNINGS	113	192	-77	-109	-30	89
Net financial items						106
Earnings before tax						195
Tax						-18
Net earnings						177

2009 JAN - DEC PRO FORMA

SEKm	Mail Denmark	Mail Sweden	Information- logistics	Logistics	Other and eliminations	Posten Norden Group
Net sales, external	12,751	15,645	3,704	12,533		44,633
Net sales, internal	343	149	58	140	-690	
Total net sales	13,094	15,794	3,762	12,673	-690	44,633
Other operating income, external	12	90	25	46	76	249
Other operating income, internal	1,580	638		1,314	-3,532	
Total operating income	14,686	16,522	3,787	14,033	-4,146	44,882
Personnel costs	-8,509	-8,177	-1,303	-3,425	-1,219	-22,633
Transportation costs	-787	-2,628	-167	-5,581	1,602	-7,561
Other costs	-4,538	-5,129	-2,305	-4,846	4,421	-12,397
Depreciations and impairments	-408	-191	-370	-339	-706	-2,014
Total operating costs	-14,242	-16,125	-4,145	-14,191	4,098	-44,605
Participations in the earnings of associated companies and joint ventures			7			7
OPERATING EARNINGS	444	397	-351	-158	-48	284
Net financial items						2,155
Earnings before tax						2,439
Tax						-25
Net earnings						2,414
Assets	12,786	7,604	3,543	6,544	-906	29,571
Liabilities	6,082	5,578	2,123	2,947	-517	16,213
Investments in fixed assets	402	117	141	175	66	901

 $Pro\ forma\ figures\ for\ 2009\ information\ have\ not\ been\ prepared\ for\ the\ Notes\ with\ the\ exception\ of\ Note,\ Reporting\ of\ Business\ Segments.$

NOTE 4 Personnel costs	
SEKm	Jan-Jun 2010
Personnel costs	
Wages, salaries and other remuneration	8,289
Statutory social costs	1,408
Pension costs	993
Other personnel costs	90
Total	10,780
Specification of pension costs	
Cost of retirement pensions	9391)
Net cost of early retirement pensions	54
of which, gross cost of early retirement pensions	127
of which, utilisation of provisions for early retirement pensions	73
Total	993
Average number of employees	43,934
Oosts of retirement pensions include an amortisation effect of actual gains and losses totalling SEK -66m.	arial

NOTE 5 Other costs					
SEKm	Jan-Jun 2010				
Cost of premises	1,123				
Provisions 1)	37				
Terminal fees	556				
Cost of goods and material	843				
Purchased IT resources	659				
Work performed on own account and recognised					
under assets, IT	-49				
Other	1,976				
Total	5,145				
Of the total amount of SEK 37m, SEK 42m is attributable to provisions and SEK -5m to reversals for personnel reductions. See also Note, Other Provisions, footnote 1.					

NOTE 6 Long-term receivables		
SEKm	30 Jun 2010	31 Dec 2009
Reported value related to funded defined-benefit retirement and early retirement pension plans appraised in accordance with IAS 19	2,438	2,342
Reported value related to funded defined-benefit disability pension plans appraised in accordance with IAS 19	219	180
Payroll tax receivbles attributable to reporting lower pension commitments (under IAS 19) than amounts recognised in the financial statements for legal entities in Sweden in accordance with UFR 4	714	621
Payroll tax, health insurance	-146	-149
Deposits, property leases	7	12
Electricity derivatives		1
Other	9	1
Total	3,241	3,008

NOTE 7 Other provisions							
Jan-Jun 2010, SEKm	Balance brought forward	Reclassi- fication ⁶⁾	Provisions	Reversals	Utilisations	Translation effects	Closing balance
Restructuring activities							
Personnel reductions, primarily early retirements	1,052	28	421)	-5 ¹⁾	-259 ²⁾	-17	841
Other closure costs	88				-24 ²⁾		64
Future conditional pension benefits							
Payroll tax	222		5 5)				227
Future conditional pension benefits under IAS 19	911		25 ⁵⁾				936
Other							
Job-related injuries	66		1 5)		-5 ³⁾		62
Reversal of pension payments to the Danish state	26		35)		-7 ²⁾	-2	20
Provision, commemorative awards	174		45)		-7 ²⁾	-12	159
Other provisions	91				-162)		75
Total other provisions	2,630	28	80	-5	-318	-31 ⁴⁾	2,384
Of which, current provisions	711	3					507

 $^{^{1)}\,}Impact\,on\,earnings:\,SEK\,37m,\,of\,which\,SEK\,42m\,is\,attributable\,to\,provisions\,and\,SEK\,-5m\,to\,reversals\,for\,personnel\,reductions.$

²⁾ Change in other income statement items total SEK -313m, of which SEK -278m is attributable to personnel costs.

³⁾ The change has not been reported in the income statement.

⁴⁾ A discount effect of SEK 6m is reported in the income statement's financial income and expense. A translation difference regarding currency translation of SEK -37m is reported in the total result; see Comprehensive Income Statement for the group.

 $^{^{\}mbox{\tiny 5)}}$ The effect of provisions and reversals is reported as personnel cost.

 $[\]ensuremath{^{\text{(j)}}}$ Reclassification from short- and long-term debt to other provisions.

Pro forma figures for 2009 information have not been prepared for the Notes with the exception of Note, Reporting of Business Segments.

NOTE 8 Accrued expenses and prepaid income									
SEKm	30 Jun 2010	31 Dec 2009							
Postal obligation, unused stamps	365	376							
Accrued payroll expenses	475	612							
Holiday pay liability	2,117	2,064							
Special payroll tax on pension costs	190	3							
Social security contributions	960	995							
Accrued interest expense	2	1							
Tax on returns	4								
Terminal fees	544	620							
Financial leasing	18	20							
Forward currency contracts	36	6							
Other items	527	577							
Closing balance	5,238	5,274							

NOTE 9 Assets pledged and contingent liabilities								
SEKm	30 Jun 2010	31 Dec 2009						
Assets pledged								
Real estate mortgages	929	1,013						
Endowment insurance policy for current and previous employees	130	130						
Assets pledged as securities	16	20						
Total	1,075	1,163						
Contingent liabilities								
Guarantee commitment, PRI	93	93						
Guaranatee commitment, other	116	127						
Dispute ¹⁾	106	104						
Total	315	324						

¹⁾ Østre Landsret ruled against Post Danmark A/S in a case concerning discriminatory pricing. Post Danmark A/S appealed the decision to Højesteret. In connection with this matter, a competitor filed a claim against Post Danmark A/S. The claim for compensation is contested in its entirety by Post Danmark A/S.

NOTE 10 Transactions with associated parties

SWEDISH STATE

Posten paid SEK 6m to the Post and Telecom Agency (PTS) for permits to run postal operations and SEK 4m for handling dead letters. Posten received disability compensation of SEK 10m for Braille services and services for senior citizens living in sparsely populated areas.

DANISH STATE

During the period, Post Danmark A/S paid premiums of SEK 97m to the Danish state for the group of civil servants employed prior to the corporatisation date. A further SEK 21m is reserved in the balance sheet for any additional obligations to the same group.

OTHER ORGANISATIONS

Posten's insurance association insures Posten Norden's commitments in Sweden for employee disability and family pensions based on ITP-P. During the period, Posten Norden paid premiums of SEK 86m to the association and received compensation totalling SEK 5m. Other compensation from the association was paid directly to the beneficiaries.

 $Posten's \ Pension \ Fund \ manages \ pension \ commitments \ for \ Posten$ AB, Posten Meddelande AB and Posten Logistik AB. The companies capitalise new pension commitments in the fund and receive compensation for pensions paid. Capitalisation of SEK 155m occurred during the period; compensation totalling SEK 155m was received.

NOTE 11 Investment commitments

As of 30 June 2010, Posten Norden had entered into agreements for the acquisition of fixed assets for a value of SEK 350m, mainly for sorting equipment and vehicles.

Parent company financial statements

Income statement

SEKm	Note	Jan-Jun 2010	Jan-Jun 2009	Apr-Jun 2010	Apr-Jun 2009	1 Dec 2008 - 31 Dec 2009
	1					
Personnel costs		-7	-1	-3	-1	-7
Other costs		-3		-3		-3
Total operating costs		-10	-1	-6	-1	-10
OPERATING EARNINGS		-10	-1	-6	-1	-10
Earnings from participations in group companies						2,044
Interest income and similar income items		21		8		9
Interest expense and similar cost items		-66		-5		-14
Total financial items		-45		3		2,039
Earnings before tax		-55	-1	-3	-1	2,029
Tax		-4		-18		4
NET EARNINGS		-59	-1	-21	-1	2,033

Balance sheet

SEKm	Note	30 Jun 2010	30 Jun 2009	31 Dec 2009
	1			
ASSETS				
Financial assets	2	12,476	12,140	12,461
Total non-current assets		12,476	12,140	12,461
Current receivables		2,755	1	5,814
Total current assets		2,755	1	5,814
TOTAL ASSETS		15,231	12,141	18,275
EQUITY AND LIABILITIES				
Equity		12,674	12,141	14,173
Current liabilities		2,557		4,102
TOTAL EQUITY AND LIABILITIES		15,231	12,141	18,275
Contingent liabilities	3	799		741

Notes

NOTE 1 Accounting principles

The parent company essentially applies the same accounting principles as the group does. The differences between the parent company's and the group's accounting principles result from the parent company's limitations in applying International Financial Reporting Standards (IFRS) as a consequence of the Swedish Annual Accounts Act and the Law on Safeguarding of Pension Commitments, and are to some extent also based on tax considerations.

PARTICIPATIONS IN SUBSIDIARIES, ASSOCIATED COMPANIES AND JOINT VENTURES

Participations in subsidiaries, associated companies and joint ventures are reported in the parent company using the acquisition cost method. Received dividends are reported as income. Dividends that exceed earnings arising after the acquisition date are viewed as a repayment of the investment and may reduce the reported value of the participation.

DIVIDEND

Anticipated dividends from subsidiaries are reported if the parent company has the exclusive right to determine the size of the dividend and if the parent company has made a decision on the size of the dividend prior to publication of the parent company's financial statements.

EMPLOYEE BENEFITS

Pension commitments for civil servants covered by pension insurance plans are reported in the parent company as defined contribution plans. Other pension costs are included under operating earnings.

FINANCIAL GUARANTEES

The parent company's financial guarantees consist mainly of guarantees for the benefit of subsidiaries and joint ventures. Financial guarantees entail the company pledging to compensate the owner of a debt instrument for losses incurred in the event a debtor does not complete payment on the due date specified in the contract. To report financial guarantee agreements, the parent company applies RFR 2.3, which is somewhat more lenient than the rules in IAS 39 regarding financial guarantee contracts for the benefit of subsidiaries, associated companies and joint ventures. The parent company reports financial guarantee agreements as provisions on the balance sheet when Posten Norden has a commitment for which payment is likely to be required to settle the commitment.

The parent company reports untaxed reserves, including its deferred tax liability.

BUSINESS SEGMENT REPORTING

The parent company's operations consist of a sole operation, group functions.

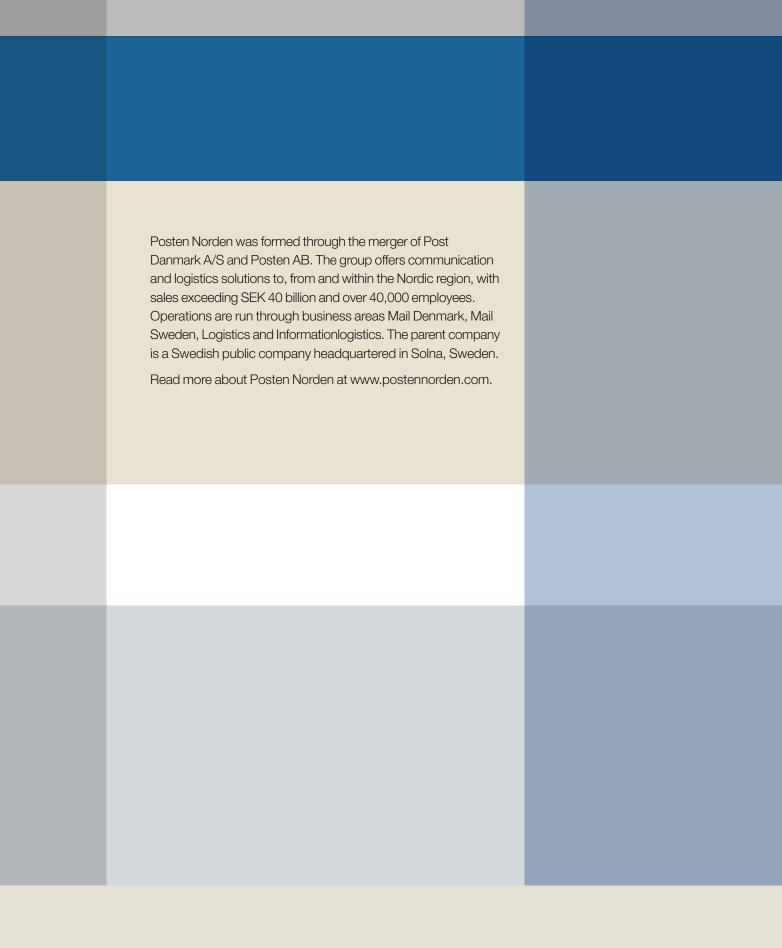
NOTE 2 Financial assets			
		Jan-Jun	1 Dec 2008 -
SEKm	2010	2009	31 Dec 2009
Balance brought forward	12,461		
Issue in kind		12,140	12,140
Redemption, minority shares in Post Danmark			
A/S	19		317
Deferred tax asset	-4		4
Closing balance	12,476	12,140	12,461

NOTE3 Contingent liabilities								
	30	31 Dec						
SEKm	2010	2009	2009					
Warranty, PRI	740	-	740					
Guarantees on behalf of subsidiaries 1)	59	-	1					
Total	799	-	741					

¹⁾ As of 30/6 2010, Posten Norden AB's subsidiary Posten AB had pledged a total of SEK 175m (221) in guarantees for the benefit of wholly-owned subsidiaries

Quarterly data

						Pro	forma	
	2010	2010	2009	2009	2009	2009	2008	2008
SEKm, unless otherwise specified	Apr-Jun	Jan-Mar	Oct-Dec	Jul-Sep	Apr-Jun	Jan-Mar	Oct-Dec	Jul-Sep
Posten Norden Group								
Net sales	10,231	10,918	11,636	10,222	10,996	11,779	12,063	10,668
Other operating income	120	50	65	55	56	73	193	152
Operating earnings	261	532	-685	279	89	601	444	569
Operating margin, %	2.5	4.9	neg	2.7	8.0	5.1	3.6	5.3
Earnings before tax	254	542	-696	2,241	195	699	794	565
Net earnings	185	422	-492	2,198	177	531	649	388
ROE, %, rolling 12-month period	19	18	20	30	16 ¹⁾	20	27	27
Cash flows from operating activities	808	133	1,056	-416				
Equity-assets ratio, % at end of period	43	46	45	47	42	43	39	38
Average number of employees	43,286	44,582 1)	46,010	48,556	47,685	48,233	50,898	53,541
Mail Denmark								
Net sales	2,696	3,034	3,305	2,855	3,379	3,555	3,320	2,820
Letters, etc.	2,103	2,406	2,531	2,250	2,553	2,802	2,294	2,215
Daily newspapers	63	74	81	84	82	97	77	86
UDM and local news magazines	266	271	358	325	337	335	370	283
Other	264	283	335	196	407	321	111	236
Other operating income	467	487	400	433	311	448	653	422
Operating earnings	171	277	-69	133	113	267	169	205
Operating margin, %	5.4	7.9	neg	4.0	3.1	6.7	4.3	6.3
Average number of employees	14,908	15,817	15,228	16,294	16,641	17,117	17,265	17,767
Volume, millions of units produced								
Letters, etc.	249	281	280	251	276	299	311	278
Mail Sweden								
Net sales	3,796	3,978	4,259	3,564	3,868	4,103	4,437	3,757
Letters	2,083	2,254	2,421	1,921	2,138	2,337	2,467	1,970
Advertisements and newspapers	1,153	1,152	1,195	1,113	1,159	1,172	1,289	1,193
Other	560	572	643	530	571	594	681	594
Other operating income	185	174	181	180	169	198	235	198
Operating earnings	119	300	-277	186	192	296	21	239
Operating margin, %	3.0	7.2	neg	5.0	4.7	6.9	0.0	6.0
Average number of employees	18,584	18,678	19,522	21,204	20,087	19,975	21,697	23,033
Volume, millions of units produced								
Priority mail	258	271	283	248	269	288	315	280
Non-priority mail	299	345	339	269	284	353	335	271
UDM	587	500	620	510	590	501	657	574
Informationlogistics								
Net sales	874	908	899	873	951	1,039	1,031	913
Information Logistics	730	744	757	740	710	779	772	677
Identification Solutions	144	164	141	113	156	172	161	147
Supplies				20	85 ¹⁾	88	99	89
Other operating income	6	7	8	3	8	6	11	74
Operating earnings	-10	-11	-191	-81	-77	-2	-89	66
Operating margin, % Average number of employees	neg 2,120	neg 2,256 ¹⁾	neg 2,324	neg 2,286	neg 2,323	neg 2,291	neg 2,365	6.7 2,424
	۷,۱۷	۷,۷۰۰	2,024	۷,۷00	۷,0۷	۱ ۵۵,۷	۷,۵00	۷,424
Logistics	0.000	0.440	0.050	0.007	0.0704	0.007	0.004	0.440
Net sales	3,002	3,148	3,353	2,937	3,0761)	3,307	3,324	3,149
Other operating income	320	323	339	356 57	294	371	400	379
Operating earnings	-20	-2	-112	57 1.7	-109	6 0.2	-66	41 1.2
Operaing margin, % Average number of employees	neg 6,212	neg 6,240	neg 6,923	7,089	neg 6,995	7,033	neg 7,410	7,910
, wordgo narribor or orripioyees	0,212	0,240	0,020	1,000	0,000	1,000	1,+10	7,310
¹⁾ Previously reported quarterly data has been adjusted.								



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